

Privacy Policy

This Privacy Policy describes the privacy policies and practices of 911Finder® ("911Finder") regarding the 911Finder website, <https://911finder.co> (the "Website"), 911Finder watch (the "Finder"), "MyFinder", 911Finder's services (the "Services"), and smartphone applications (the "911Finder App"), which are described in 911Finder Customer Agreement, which is available on the Website.

Information 911Finder Collects to Provide the Services.

A person who purchases the Services (a "Customer") must provide his or her name, address, telephone numbers, email address, and payment card information ("Personal Information") to 911Finder to purchase the Services. Customers must promptly notify 911Finder of any changes to such Personal Information.

When the Customer uses Services to request location data from the Finder, we will collect the geolocation data of the wearer of the Device and send by regulated Wireless Carrier Services to the Customer's registered mobile phone. This location data is sent to the smartphone applications and is not sent to 911Finder Website or servers, nor is this location data accessible by 911Finder Website or server.

A Customer's Personal Information will be retained for as long as the Customer receives the Services and for any period during which there is a dispute between the Customer and 911Finder. 911Finder Website or server do not receive or have access to location data.

Information 911Finder Collects from the Website.

When Customers and others visit the Website, 911Finder collects the visitor's IP address (the unique set of numbers used to identify the visitor's computer), and his or her registered domain or home server. 911Finder also collects information pertaining to the visitor's operating system, browser version, referring site, and keywords used to locate the Website.

911Finder, its contractors and other third parties that help 911Finder provide the Services or the Website ("911Finder's agents") may use "cookies" to improve visitors' experience at the Website. A "cookie" is a small file placed on a Website visitor's computer hard drive that identifies the computer and data about the visit so that, when the visitor returns to the site, the site recognizes the visitor, which allows 911Finder to tailor its site to the visitor. Cookies do not contain personally identifiable information but may be linked to Personal Information that visitors provide to 911Finder. Any information collected by advertisers is not subject to this Privacy Policy.

911Finder may use Web beacons, also known as "Web bugs." Web beacons are typically small (1x1 pixel) graphic files placed on Web pages and other electronic documents that are often the same color as the background of Web page or other file. Web beacons can collect the IP address of the computer that the Web beacon is sent to, the URL of the page the Web beacon comes from, and the time the Web beacon was viewed. 911Finder does not place Web beacons that link to Personal Information on other sites, nor does 911Finder permit third parties, other than those working on 911Finder's behalf, to place them on 911Finder's site. 911Finder may use Web beacons on the 911Finder Website and may link a particular beacon to Personal Information.

If a visitor requests information or orders products or services from 911Finder by sending 911Finder an email or by filling out a registration form on the Website, 911Finder may save the visitor's email address and any other information that the visitor provides. This information may be used by 911Finder to provide services or products the visitor requests and to contact the visitor in the future by mail, by email, or by phone to convey information about 911Finder's services. Such information also allows 911Finder to respond to visitors' inquiries concerning career opportunities at 911Finder. Visitors will always be provided with the option not to be contacted or to unsubscribe if they register with the site.

How to Access and Correct Information Obtained by 911Finder.

A Customer may obtain a copy of the Personal Information and the information collected from the Website that 911Finder has regarding that Customer by emailing a request for a copy of that information to support@911Finder.co or by sending a letter to 1646 Elderberry Way, San Jose, CA 95125. 911Finder will make a good faith effort to mail the information to the Customer at the address previously provided by the Customer if 911Finder is supplied with sufficient information to allow it to confirm the identity of the person making the request. If any of the information regarding the Customer is inaccurate, the Customer may send corrected information and a request that 911Finder correct its records to support@911Finder.co. 911Finder will make the correction if 911Finder is supplied with sufficient information to allow it to confirm the identity of the person making the request.

How Information Is Secured.

911Finder uses a variety of physical, technical, and procedural safeguards to guard against loss, misuse, and alteration of Personal Information. 911Finder also requires Customers to use user identification and passwords to access Personal Information. Similarly, when visitors to the Website conduct payment card transactions with 911Finder, 911Finder uses procedures required by the Payment Card Industry Data Security Standards.

911Finder cannot, however, guarantee the security of any Personal Information, or information collected from the Website. Despite 911Finder's efforts to secure such information, it may be accessed, disclosed, altered, or destroyed by a breach of 911Finder's physical, technical, and procedural safeguards. Customers use the Services and visitors use the Website at their own risk. If 911Finder learns that a Customer's Personal information has been disclosed to an unauthorized person, 911Finder will attempt to notify the Customer. 911Finder Website or server do not receive or have access to location data.

How 911Finder Uses Customers' and Website Visitors' Information.

911Finder uses each Customer's Personal Information to provide Services to that Customer. 911Finder does not collect information of any kind other than to provide such Services. 911Finder Website or server do not receive or have access to location data. 911Finder does not share, sell, or rent any Personal information collected from the Website to any third parties, and does not intend to do so in the future.

Children's Information

911Finder recognizes the importance of protecting the privacy of children. 911Finder will not knowingly collect any personally identifiable information from children. Personal Information collected from a Customer must be information from an adult.

Information Collected by Others

This Privacy Policy addresses only the policy and procedures of 911Finder. 911Finder is not responsible for the privacy policies of third parties, including but not limited to those whose Websites may be linked to the 911Finder Website.

Verification

911Finder has self-assessed that its Privacy Policy conforms to EU Safe Harbor principles regarding personal information received from the EU.

Enforcement

If a Customer believes that his or her rights as described in this Privacy Policy have been violated by 911Finder, the Customer should email Director of Customer Support at support@911Finder.co or send a letter to 911Finder, Director of Customer Support at 1646 Elderberry Way, San Jose, CA 95125. 911Finder will attempt to resolve Customer complaints as quickly as possible.

If 911Finder is unable to resolve a Customer's complaint regarding an alleged violation of this Privacy Policy, the Customer may file a complaint with the Data Protection Authority.

Amendments to this Privacy Policy

911Finder reserves the right, at its sole discretion, to change, modify, add to, or remove any portion of this Privacy Policy, in whole or in part, at any time. 911Finder will include such Amendments on the version of this Policy that is posted on 911Finder's Website (<https://911finder.co>) and will notify Customer by email that the Policy has been amended. Amendments to the Policy will take effect immediately upon being posted to the Website. Customers continued use of the Services after 911Finder posts an Amendment constitutes Customer's acceptance of and consent to the Amendment. If Customer does not accept such an Amendment, Customer must notify 911Finder within 30 days after 911Finder notifies Customer of the Amendment that Customer has elected to terminate the Services rather than accept the Amendment. 911Finder will not charge Customer a termination fee if Customer terminates the Services as described in this paragraph.

Contact Us

For more information about our Privacy Policy and practices, email us at support@911Finder.co or call 833-934-6337

By using the Services Website, or smartphone applications you acknowledge that you have read and accepted this Privacy Policy. If you do not accept this Privacy Policy, please do not use the Services, Website, or smartphone applications.

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